

# IOPscience

## Your questions answered...

### What is IOPscience?

IOPscience is an online service providing journal content published by IOP Publishing (IOP). IOPscience embraces innovative technologies, making it easier for researchers to access scientific, technical, and medical content.

### What makes IOPscience different?

IOPscience has been designed to make it easy for researchers to discover relevant content and manage their research information. With IOPscience you can:

- **Speed up your research:** find relevant content quickly with enhanced search filtering
- **Save time:** re-run previous searches, tagging your favorite articles
- **Keep up to date:** receive RSS feeds and e-mail alerts when new content is published
- **Access more content:** view articles plus preprints and news
- **Interact and share:** embrace social bookmarking to share articles
- **Discover related research:** explore relevant articles based on subject classification codes
- **Make it personal:** customize your alerts, save articles of interest, and view newly published articles within your subject areas

### What is the difference between IOPscience and IOPscience extra?

IOPscience is the website platform where you can access content published by IOP Publishing. IOPscience extra is an electronic-only package, available through the IOPscience platform. Here you can access more than 60 IOP-hosted journals, as well as the IOP Journal Archive, which includes all articles published since 1874. IOPscience extra users also have access to ProQuest dissertations and theses and (coming soon) the *Physics World* archive.

### How do I access the IOPscience platform?

IOPscience is the only electronic platform to provide access to IOP journals, delivering all subscription and license packages. Access is provided via IP address, Athens and Shibboleth (for some federations). Please contact our Customer Services team at [custserv@iop.org](mailto:custserv@iop.org) for more information about accessing IOPscience or to find out how to register for electronic access.

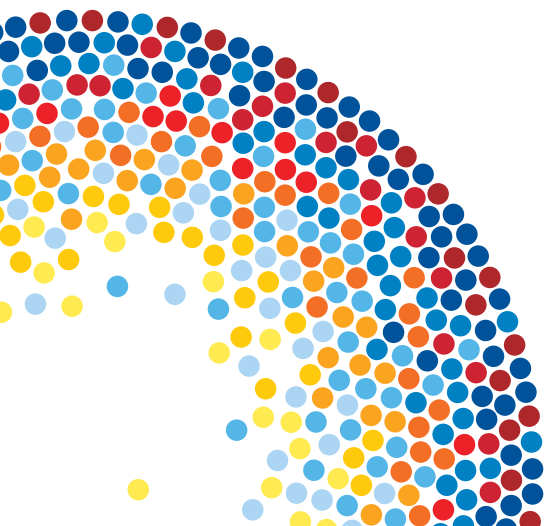
### Can I still subscribe to IOP journals in print?

If your subscription already includes print copies, these will be delivered to you in exactly the same way.

### Does IOPscience work with SFX and other related linking services?

SFX and other link revolvers are supported in IOPscience, as is forward linking via CrossRef and other services.

[iopscience.org](http://iopscience.org)



### **Will I need to sign a contract or complete a new registration form?**

You will not need to sign a contract to access IOPscience and there is no need to complete a new registration form. However, please feel free to submit a new registration form if you want to, or if you wish to inform us of any changes.

### **Are usage statistics available for IOPscience, as well as the previous Electronic Journals service?**

Usage statistics are available for both IOPscience and Electronic Journals. You can access these in the same way as you have done before, by accessing [stats.iop.org/counter](http://stats.iop.org/counter) and logging in with your username and password sent to you by our Customer Services team. To view your 2010 statistics from April onwards, you should choose the service "IOPscience" from the drop-down menu. To view your legacy statistics up until April 2010, you should choose the service "Electronic Journals" from the drop-down menu.

Please note that, because customers were migrated to the IOPscience platform throughout March 2010, we recommend that you gather your statistics for March 2010 from both Electronic Journals and IOPscience services from [stats.iop.org/counter](http://stats.iop.org/counter) in order to have a complete view of your March 2010 usage.

### **What is IOP Publishing's policy regarding continual access rights?**

Since the beginning of 2010, we have provided continued e-access rights to the subscribed year for all subscription types, whether it is print with free electronic access or electronic only. A choice of options is available for customers to access the subscribed content when necessary. Specifically:

- The supply of data on a local storage medium such as DVD will be provided free of charge upon request.
- The supply of data via a third party archiving service such as Portico or LOCKSS.
- Continued access via the IOP Publishing website. A small fee per journal will be levied for this selection to cover the costs of maintaining the service.

Your Regional Representative can help you with these options. You can contact your Regional Representative by visiting [iopscience.org/contact](http://iopscience.org/contact).

### **What is planned for the future?**

IOPscience will benefit from a continuous program of development over the coming months and into the future. We plan to introduce more video and multimedia content, provide dedicated news coverage of selected journal articles, and offer better support for mobile devices. Your feedback and suggestions will be crucial to help shape these and other development plans.

### **How do I find out more about IOPscience?**

You can visit [iopscience.org](http://iopscience.org) to find out more about IOPscience and take an online tour. The online tour is available in 14 different languages and provides an introduction to the features and functionality of IOPscience. If your question is not answered here, or you need more information, please e-mail our Customer Service Department at [custserv@iop.org](mailto:custserv@iop.org) or contact your Regional Representative at [iopscience.org/contact](http://iopscience.org/contact).